



Sunshine Coast airspace and flight path changes
[SEC=UNCLASSIFIED]

From **Melva Hobson** 
To **secretary@oscar.org.au** 
Date **Today 07:10**
Priority **Normal**

Attachments

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Message Body

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From: Community Engagement Airservices <communityengagement@AirservicesAustralia.com>
Date: 13 Nov 2019 3:54 PM
Subject: Sunshine Coast airspace and flight path changes [SEC=UNCLASSIFIED]
To:
Cc:

Good afternoon,

Thank you for your correspondence regarding Airservices Sunshine Coast Airspace Change Project.

We note that your submission to us contained a complaint regarding our community engagement processes, activities and/or information that we provided to the community. We apologise that we have not been in contact sooner to address these complaints and we thank you for your patience.

On 9 October 2019, the Civil Aviation Safety Authority (CASA) Office of Airspace Regulation (OAR) approved the Airspace Change Proposal (ACP) for the Sunshine Coast airspace change. This approval will ensure that the airspace and flight paths are available to support operations at the time of the new runway opening.

Regarding the consultation that we undertook on the proposed flight paths, Airservices initiated a range of targeted consultation activities over a six week period between 20 March and 30 April 2019 where the proposed flight paths *varied* from the concept flight path corridors in the approved EIS and, as a result of community interest in this project, expanded this to include general consultation across the Sunshine Coast region.

We chose a market-style engagement consultation format with a number of stands, to enable the community to conveniently access information and talk with representatives one-on-one from Airservices, Sunshine Coast Council and Sunshine Coast Airport. While we had over 520 community members access these opportunities, we also understand that some community members felt these sessions at times were overwhelming and the information provided did not address their individual needs and queries.

We received over 4,500 items of feedback from the Sunshine Coast region to the proposed flight paths. The volume of responses included both positive and negative sentiment and comprehensive information for Airservices consideration, and this indicated that the timeframe for consultation was appropriate.

The Sunshine Coast Council (SCC) was responsible for the letter box drop through Australia Post and are investigating why the distribution may not have reached all households.

We acknowledge your feedback on the Environment Impact Statement (EIS), however this document was developed by the Sunshine Coast Council. The Sunshine Coast Council conducted community engagement and consultation on the project and EIS, including the concept flight paths in 2014 and again in 2015. The EIS, including a social impact assessment, was approved by the Queensland Coordinator General in 2016. For more information on these activities please click [here](#).

As part of our continuous community engagement improvement activities we have implemented our new dedicated [Airservices Engage](#) platform which includes:

- An interactive map for the Sunshine Coast with the proposed final flight path designs
- Community specific fact sheets
- Runway operations infographic poster set; and
- FAQs.

If you continue to have queries regarding how aircraft will operate on the flight paths and in the airspace, the potential impacts and benefits of the change, and the associated effect of future aircraft operations (including noise, visual impacts and emissions), information has been provided through [community specific fact sheets](#) and through the release of the revised [Targeted Environmental Impact Assessment \(TEIA version 2\)](#).

We received a number of submissions from the community that included alternative flight path designs. All alternatives were considered in the context of the design requirements and considerations, so as to determine the safety, operational feasibility and/or flyability of the alternative, and to consider the potential impacts on communities, particularly residential areas. A description of proposed alternative flight paths and/or approaches, and our consideration are detailed in the [Sunshine Coast Airspace and Flight Path Changes – Proposed Design and Consideration of Feedback](#) report.

The report provides information and diagrams on noise abatement procedures, including continuous descent approach operations to assist in the reduction of noise for communities. The report also provides clarification around the terms 'primary' and secondary' for the RNP-AR (Smart Tracking) approach.

We recognise that we will not be able to please everyone in this process and there will remain some community members who are not satisfied with the outcome of the proposed flight path designs.

We remain committed to providing the Sunshine Coast community with flight paths that are safe, support the future growth of the area, and minimises the effect of aircraft operations on the community wherever practicable.

Kind regards,

Fiona Lawton

Community Engagement Manager

Air Navigation Services