



Portfolio	Portfolio Components	Portfolio Responsibilities	Councillor Designation	Corporate Plan Goal Alignment	Regional Strategy Alignment	Group Alignment
<b>Service Excellence</b>  <b>(Customer Service)</b>	Customer Service Local Laws Administration Waste  Development Assessment	<ul style="list-style-type: none"> <li>Customer service standards and response</li> <li>Service reviews</li> <li>Monitoring Customer and community satisfaction levels</li> <li>Development, delivery and monitoring of the annual core capital works program</li> <li>Development, delivery and monitoring arrangements for Council's asset maintenance program</li> <li>Local Law reviews</li> <li>Development assessment services and standards monitoring</li> </ul>	<b>Cr Dickson</b> <b>Cr Johnston</b>	Service Excellence	[Proposed] Customer Experience Strategy	Community Engagement and Planning Services  Built Infrastructure
<b>Outstanding Organisation</b>  <b>(Governance)</b>	Finance  Corporate Strategy Governance	<ul style="list-style-type: none"> <li>Council revenue policies and financing arrangements</li> <li>Budget development and budget review arrangements.</li> <li>Long term financial plan</li> <li>Council's participation in Unitywater</li> <li>Corporate Plan development</li> <li>Annual review of the Corporate Plan and performance measures.</li> <li>Operational Plan development</li> <li>Corporate Governance Framework - implementation, review and monitoring</li> <li>Performance monitoring systems and reporting including Operational Plan reporting</li> </ul>	<b>Cr Hungerford</b>  <b>Cr Natoli</b>	An Outstanding Organisation	[Proposed] Outstanding Organisation Strategy	Business Performance  Office of the Chief Executive Officer